



# Accreditation and the IQIPS Scheme

Dr Laura Booth AuD MSc BSc CS  
HAD  
Assessment Manager

*Delivering  
Confidence*



# Overview

- Overview of Accreditation, UKAS and the IQIPS scheme
- The Accreditation process
- IQIPS Scheme Statistics
- Preparation tips and support
- Benefits



# Definition:

Accreditation is the **independent verification** of an organisation's **competence** to provide services such that the users have confidence in the outcomes



# Accreditation is:

- A continual process, not an event
- A proven tool for building and maintaining a culture of quality
- A formal third-party assessment against an Accreditation Standard



# UKAS

- The UK's sole national accreditation body
- MoU with Government
- EU Regulation 765/2008 gives legal framework for accreditation
- UKAS' responsibilities for quality assurance schemes applies equally in the health and care sectors as in all others



# An accreditation scheme:





# IQIPS Scheme

- IQIPS accreditation standards developed and owned by physiology professionals working with their professional bodies
- Their objective is to ensure that patients receive consistent, high quality and safe diagnostic tests and care delivered by competent staff working in safe comfortable environments
- The IQIPS accreditation scheme delivered and managed by UKAS is based on these standard and covers 8 physiology disciplines including audiology



# Accreditation process:

## Pre – Application Support package

- > *Traffic Light Ready (TLR)*
  - *Prep workshops*
- *Assessment Manager support*
  - *Estimate of fees*
  - *Linked In Group*

## Formal Application to UKAS

## Pre-assessment & contract review

## Initial assessment (*web-based assessment*)

## Initial assessment (*on-site assessment visit*)

## Provisional & Final Decision (*Grant of Accreditation*)

## Annual maintenance & Re-assessment

Web  
Based  
Assessment

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Traffic  
Light  
Ready

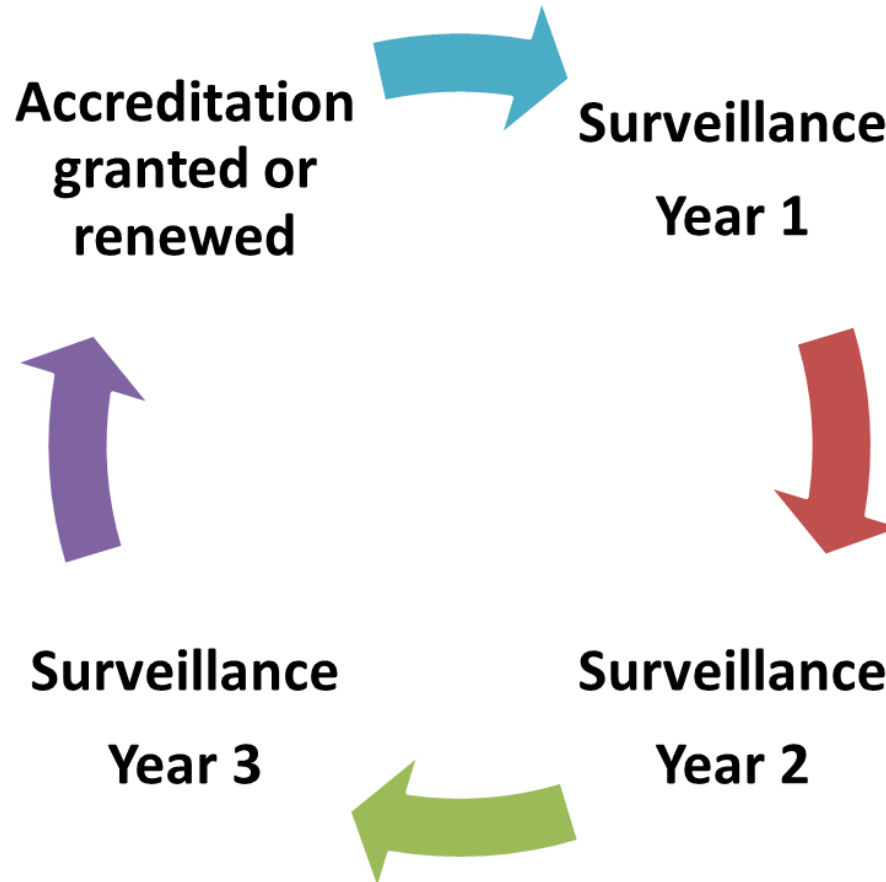




# How long does it take?

- From formal application to accreditation:
- Shortest = 4 months
- Longest = 40 months
- Average = 14.7 months

# Accreditation cycle





# Evidence:

- **Say** what you do - document it
- **Do** what you say, consistently
- **Show** that what you are doing is effective, accurate, safe, patient-focused, efficient, timely, accessible, sustainable

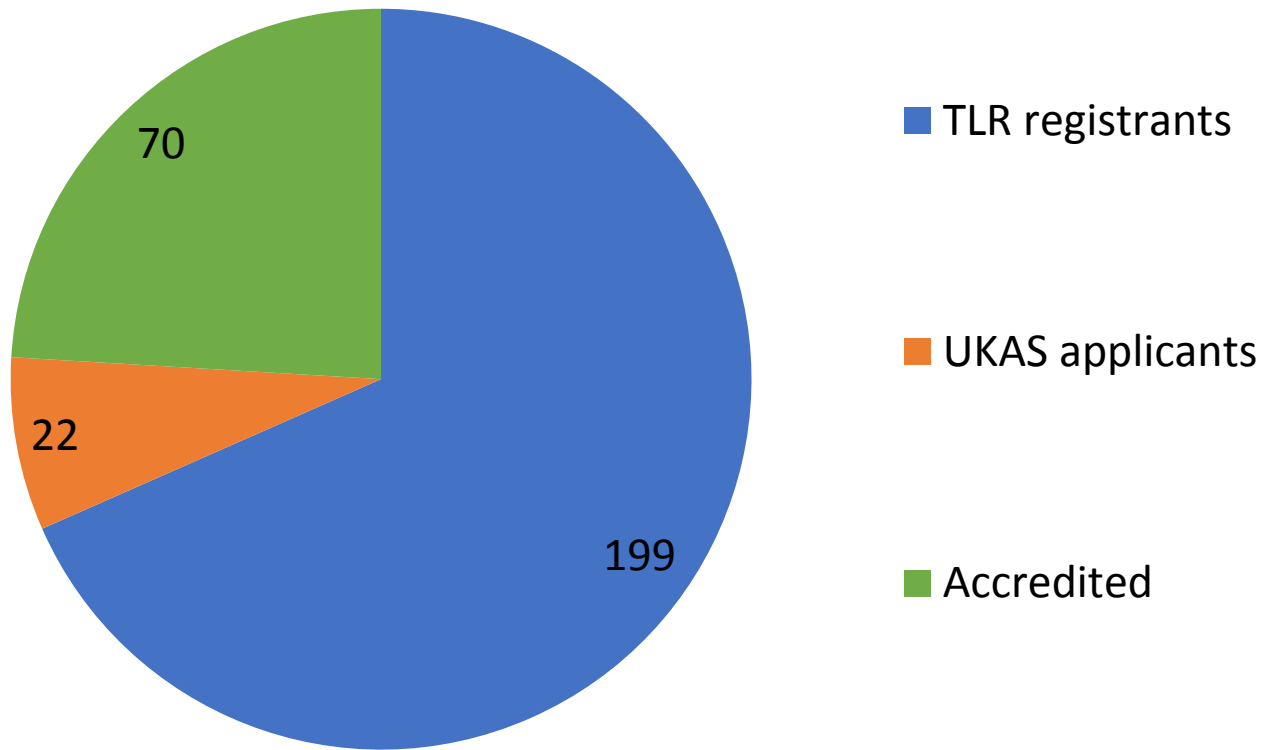


# Ways of providing evidence:

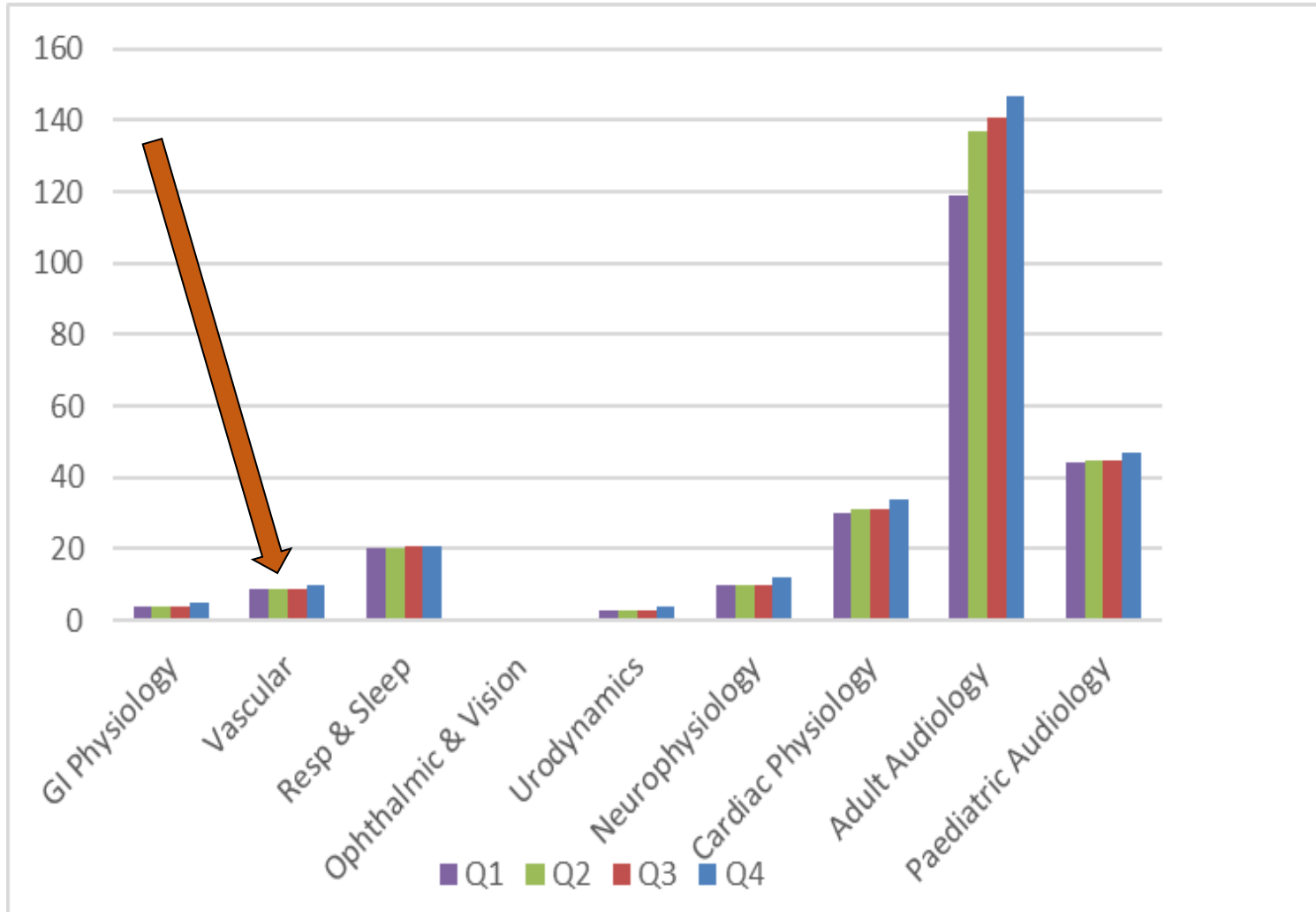
- Electronically via the web-based assessment tool
- Face-to-face discussions during the on-site assessment visit
- Observation/witnessing of activities, behaviours, signage and written material during the on-site assessment visit



# Where are we now?

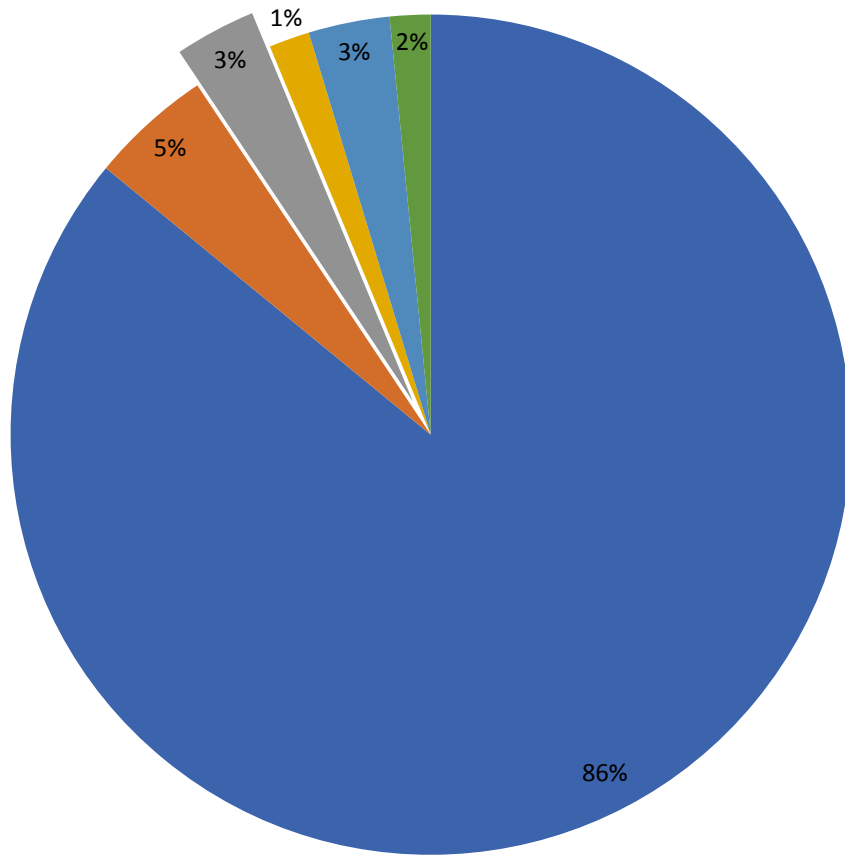


# TLR – registered services:





# Accredited services:



- Audiology
- GI physiology
- Vascular Science
- Respiratory & Sleep
- Neurophysiology
- Cardiac Physiology



# Tips for success:

## **Preparation, preparation, preparation!**

1. Ensure senior clinical and managerial leadership with sustainable funding source
2. Identify a skilled Co-ordinator/Project Lead/Quality Manager
4. Set up and empower a project team (skill mix) involving as many as possible
5. Gain wide local support for quality - avoid accreditation as being seen as a 'top down' initiative!





# Tips for success:

6. Undertake regular gap analysis / self-assessments (TLR)
7. Review all current policies, procedures and record keeping arrangements – develop your Quality Management System
8. Provide training to all staff
9. Review local patient/service user involvement
10. Establish a comprehensive quality improvement programme - including a comprehensive internal audit/monitoring plan



# Benefits for patients and professionals

## Key benefits for patients

- Strengthened focus on patient safety and quality of care
- Increased confidence in the service

## Key benefits for professionals

- Helps to define ownership and maintain clarity of roles and responsibilities
- Opportunity for self-critical appraisal and improvement



# Benefits for Senior Management and Commissioning Groups

## Key benefits for Boards

- Proactive risk anticipation and management
- Promotes reflective practice, improvement and innovation at an organisational level

## Key benefits for Commissioning Groups

- Raise local standards and choice
- Support decision-making by providing third party confirmation of good practice
- Enhance efficiency and value for money



# THANK YOU

Contact details

[laura.booth@ukas.com](mailto:laura.booth@ukas.com)

[IQIPSCustomerService@ukas.com](mailto:IQIPSCustomerService@ukas.com)

[AskIQIPS@ukas.com](mailto:AskIQIPS@ukas.com)