

Who has successfully improved practice?



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Introduction



- The project
- How practice has improved
- Further opportunities for improvement

The Project



- Local pilot project carried out in 38 care homes
- Specially funded by the HPA and supported by local PCTs
- One year only and is due for completion September 2010
- Consists of training and audit
- No immediate intention to extend this work nationally

The Care Homes

- A mix of nursing and residential homes
- A range of CQC rating from 0 star to 3 star
- Bed size of 3 residents to 180 residents
- Range of care needs

The Training



- Training programme was developed based on national guidance
- Managers attended a two day induction programme
- Group work and facilitation used
- Infection control champion attended a one day introduction to infection control course

The Audits



- Tool was developed based on the IPS tools
- Adapted to include the requirements of the Code of Practice
- Audit undertaken with the manager, the champion and a housekeeping
- Residents home and not a hospital – proportionality
- Written audit report and a detailed action plan
- Results may not be representative

Criterion 1

Systems to manage and monitor the prevention and control of infection (risk assessments)



Good / Improved Practice

- Named lead for infection control
- Infection control Champion
- Contact details of sources of advice – GP / CCDC / ICN
- Implement Essential Steps

Areas for Improvement

- Documented annual infection control programme
- Annual programme of audit
- Undertake risk assessments
- Documented annual statement

Criterion 2

Provide and maintain a clean and appropriate environment in managed premises



Good / Improved Practice

- Detailed cleaning schedules in place
- Clear roles and responsibilities
- Cleaning equipment at the point of care

Areas for Improvement

- No decontamination lead
- No decontamination policy
- Lack of monitoring
- Visible failures in cleanliness
- Consistency of colour coding



Dusty extraction
fan

Criterion 2

Continued



Good / Improved Practice

- Appropriate hand hygiene facilities
- Suitable laundry facilities and practice
- Considering infection control in new builds and refurbishments

Areas for Improvement

- Confusion over cleaning and disinfection products
- Confusion regarding single use equipment
- Inadequate sluice facilities
- Poor management of offensive/hygiene waste



Sluice



Faecally
contaminated
bed pan

Criterion 3

Provide suitable accurate information on infections to service users and their visitors



Good / Improved Practice

- Hand hygiene notices and alcohol gel at the entrance to the home
- Infection control included in the residents welcome pack
- Infection control discussed at resident meetings
- Infection control newsletters
- Clear explanations

Areas for Improvement

- Reliable websites not always used as a source for information

Criterion 4

Provide suitable accurate timely information on infections to those providing further care



Good / Improved Practice

- Use of the essential steps inter-healthcare patient transfer form
- Use of the Bristol stool chart
- Improved documentation
- Care plans

Areas for Improvement

- Some resistance to the use of the inter-healthcare patient transfer form

Criterion 5

People who have an infection are identified promptly and receive the appropriate treatment



Good / improved Practice

- Prompt reporting of symptoms of infection to the person in charge
- Good communication with the GP
- Links with HPU / PCT

Areas for Improvement

- None observed

Criterion 6

All staff and are fully involved in the process of preventing and controlling infection



Good / improved Practice

- Induction
- Agency staff
- Appraisals
- Supervision

Areas for Improvement

- Job descriptions
- Personal development plans
- Disciplinary procedure

Criterion 7

Provide adequate isolation facilities



Good / improved Practice

- Single rooms
- En-suite facilities
- Isolation policy

Areas for Improvement

- Client group – often difficult to encourage residents to stay in their own room
- Shared equipment
- Deep cleaning – products and methods

Criterion 9

Have and adhere to policies, that will help to prevent and control infections



Good / improved Practice

- Working groups established to develop new policies

Areas for Improvement

- Existing policies:
 - **Lack detail**
 - **Out of date**
 - **Inaccessible**

Criterion 10

Care workers are free of and are protected from exposure to infections that can be caught at work (education of staff)



Good / improved Practice

- Pre-employment screening questionnaire
- Induction training
- On-going training
- Training records
- Staff exclusion

Areas for Improvement

- Occupational health policies
- Access to occupational health advice
- Hepatitis B immunisation
- Funding for staff immunisation



Evaluation



- Second audit planned
- Feedback from the care homes
- A full report will be available on project completion



Thank you for your time